

Terms & Conditions of Use

The City of Jonestown provides the Jonestowntx.gov website as a service to the public. The information and documents available within this website are provided on an "As Is" and "As Available" basis and without warranties or conditions of any kind either express or implied. By accessing or using this website, you agree to these terms of use. The City of Jonestown may change the terms of use at any time at its sole discretion and without notice. Communications made through e-mail and message systems shall in no way be deemed to constitute legal notice to the City of Jonestown or any of its agencies, officers, employees, agents or representatives where notice to the City is required by any federal, state or local laws, rules or regulations.

The terms of use provide visitors and organizations with information regarding the use of data, information, and images (files) found on the Jonestowntx.gov website. The terms of use apply to the Jonestowntx.gov website and any file storage facility used by the Jonestowntx.gov website. Occasionally you will find links to websites outside of the Jonestowntx.gov website. These websites are not under the control of The City of Jonestown. The City of Jonestown provides these links as a convenience and the inclusion of these links does not mean that The City of Jonestown endorses, warrants, or accepts responsibility for the content or uses of such websites. Therefore, if you access a non- Jonestowntx.gov website, you do so at your own risk and The City of Jonestown is not responsible for the accuracy, currency, and completeness of the information or reliability of services available at such Websites.

Visitors to the Jonestowntx.gov website shall not collect files, in part or in full, to replicate the Jonestowntx.gov website and the services provided on authorized Internet Service Providers outside of the Jonestowntx.gov website.

Copyright

Many of the Jonestowntx.gov website service areas provide propriety data, information and images that are copyrighted and protected by law. Prior to use of this copyrighted material, written permission must be obtained from the owner of the copyright.

Trademark

The City of Jonestown is the owner of its trademarked logos throughout the Website and these trademarks are protected by law. Trademarks may not be reproduced without the prior written permission of the City of Jonestown.

File Modification

Expressed permission to use files from Jonestowntx.gov is granted for only personal use. Changes or modifications to these files, including the addition of third-party content, cannot take place without the prior written permission of The City of Jonestown. All credits, notices, copyrights, and trademarks must remain intact with the file(s).

Presentation of the data, information and images must appear in the original context of its presentation within Jonestowntx.gov. Regrouping, resizing, cropping deletion, or framing of a portion of the file cannot occur without prior written permission from The City of Jonestown.

Links

The City of Jonestown grants permission for Websites to link to the home page of Jonestowntx.gov or to any page within. Links should be checked regularly in case a file or directory has changed or been moved since the link was created. Creating a link to the Jonestowntx.gov website does not constitute an agreement for a reciprocal link to be placed on the Jonestowntx.gov website.

The City of Jonestown has not reviewed all the sites linked to its Internet web site and is not responsible for the contents of any such linked site. The inclusion of any link does not imply endorsement by The City of Jonestown of the site. Use of any such linked web site is at the user's own risk.

You do not need to get advance permission to link to us if you are making a simple link to our homepage and your site:

- Is not engaged in illegal activity.
- Does not promote illegal activity.
- Does not contain pornographic, profane, or otherwise offensive material.
- Has not been previously denied permission to link to us.

Do not capture our pages within your frames, or otherwise present our content as your own. Any link to our site should be a full forward link that passes the client browser to our site unencumbered. The "BACK" button should return the visitor to your site if the visitor wishes to back out. Although all content on our site is public information, the City of Jonestown maintains and will defend a copyright interest in these pages.

File Integrity

The City of Jonestown is not liable for downloaded files. The download, maintenance, and use of these files are the responsibility of the Jonestowntx.gov website visitor. Occasionally, Jonestowntx.gov website files are deleted or moved or archived. Replacement of the file(s) is the responsibility of the visitor. Administrators of websites, outside of the Jonestowntx.gov website, are encouraged to occasionally check links to the Jonestowntx.gov website to make sure the links are active.

While The City of Jonestown strives for accurate information, occasionally information may be reported that is inaccurate. The City of Jonestown is not liable for inaccurate or incomplete information found or used by the visitor to the Jonestowntx.gov website.

The materials appearing on The City of Jonestown's web site could include technical, typographical, or photographic errors. The City of Jonestown does not warrant that any of the materials on its web site are accurate, complete, or current. The City of Jonestown may make changes to the materials contained on its web site at any time without notice. The City of Jonestown does not, however, make any commitment to update the materials.

Limitations

In no event shall The City of Jonestown or its suppliers be liable for any damages (including, without limitation, damages for loss of data or profit, or due to business interruption,) arising out of the use or inability to use the materials on The City of Jonestown website, even if The City of Jonestown or a City of Jonestown authorized representative has been notified orally or in writing of the possibility of such damage. Because some jurisdictions do not allow limitations on implied warranties, or limitations of liability for consequential or incidental damages, these limitations may not apply to you.

Contact Us

If you find incorrect information or seek permissions that fall outside of the guidelines above, you can contact The City of Jonestown at: Jonestown City Hall, 18649 FM 1431, Suite 4A, Jonestown, TX 78645 or by calling 512.267.3243

Updated November 9, 2022

Privacy Policy

This policy is to inform visitors to the jonestowntx.gov website of its data gathering methods and use of such data. jonestowntx.gov collects many types of data throughout its website and the degree to which this data is used will be specified below. The City of Jonestown may change this policy at any time at its sole discretion and without notice.

Logs and Activity Reports

We may collect personal identification information from Users in a variety of ways, including, but not limited to, when Users visit our site, register on the site, place an order, subscribe to the newsletter, respond to a survey, fill out a form, and in connection with other activities, services, features, or resources we make available on our Site. Users may be asked for, as appropriate, name, email address, mailing address, phone number, credit card information. Users may, however, visit our Site anonymously. We will collect personal identification information from Users only if they voluntarily submit such information to us. Users can always refuse to supply personal identification information, except that it may prevent them from engaging in certain Site related activities.

We may collect non-personal identification information about Users whenever they interact with our Site. Non-personal identification information may include the browser name, the type of computer and technical information about Users means of connection to our Site, such as the operating system and the Internet service providers utilized and other similar information.

Collection and Use of Information

The jonestowntx.gov Website does not sell or lease personal information. Information submitted to the jonestowntx.gov Website may be subject to the Texas Public Information Act. Information about the Texas Public Information Act is available from the Office of the Texas Attorney General at <http://www.oag.state.tx.us/open/requestors.shtml>

For more information regarding specific City of Jonestown Connection Web pages or Web applications, contact The City of Jonestown at: Jonestown City Hall, 18649 FM 1431, Suite 4A, Jonestown, TX 78645 or by calling 512.267.3243.

Often personal or business information is requested by an jonestowntx.gov website online service. The request for information, storage of that information and the dissemination of that information will vary based on the department and/or service.

In each instance, clear indications of whether the information is required or optional will be marked.

The jonestowntx.gov website may be required by law enforcement or judicial authorities to provide personally identifiable information to the appropriate governmental authorities. We reserve the right to report to law enforcement agencies any activities that we in good faith believe to be unlawful.

Security

This site uses a secure server for conducting online services. All credit card and other payment information that you transmit to us will be protected by 128-bit encryption technology; provided your browser is properly configured and your computer is operating properly. Security technology requires

that you are using a reasonably current browser that is capable of 128-bit encryption. Current browsers provide visual cues to the visitor that the online service is secure. In the bottom of the browser, you should see a key or lock. If the key is not broken or the lock is locked, then you are on a secure site. If not, the site is not secure, you should not trust the transmission of personal information to the site.

Personal information is secured and only those employees that monitor the status of the computers, or perform routine maintenance are allowed access. For more information regarding the security of personal or business information, you can contact the City of Jonestown at: Jonestown City Hall, 18649 FM 1431, Suite 4A, Jonestown, TX 78645 or by calling 512.267.3243

Cookies

Cookies are small text files that are stored on the visitor's hard drive in order to place certain information regarding the transaction. A session ID, along with time date and other information may be gathered. For the transaction to take place, cookies must be enabled by your browser.

The jonestowntx.gov website uses cookies in some of its online services. Visitors to the website will be informed of when and where these cookies are present.

How We Use Collected Information:

The City of Jonestown collects and uses Users' personal information for the following purposes:

- - To improve customer service
 - Information you provide helps us respond to your customer service requests and support needs more efficiently.
 - To personalize user experience
 - We use information in the aggregate to understand how our Users as a group use the services and resources provided on our Site.
 - To improve our Site
 - We use feedback you provide to improve our products and services.
 - To process payments
 - To run a survey or other Site feature
 - To send Users information they agreed to receive about topics we think will be of interest to them.
 - To send periodic emails
 - We may use the email address to send User information and updates pertaining to their order. It could also be used to respond to their inquiries, questions and/or other requests. If User decides to opt-in to our mailing list, they will receive emails that may include city news, updates, related product or service information, etc. If at any time the User would like to unsubscribe from receiving future emails, we include detailed unsubscribe instructions at the bottom of each email or the User may contact us via our Site.

How We Protect Your Information

We adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on our Site.

Compliance With Children's Online Privacy Protection Act

Protecting the privacy of the very young is especially important. For that reason, we never collect or maintain information at our Site from those we actually know are under 13, and no part of our website is structured to attract anyone under 13.

Compliance with the California Consumer Privacy Act (CCPA)

This Privacy Statement for Users in California supplements the information contained in the Privacy Policy above. The following Statement is in compliance with the California Consumer Privacy Act (CCPA) and applies solely to Users who reside in the State of California.

Right to Access Your Personal Information

You have the right to access the personal information we hold about you. You also have the right to request a copy of the personal information we hold. If you want to access this data, send a description of the information you want us to share to: Jonestown City Hall, 18649 FM 1431, Suite 4A, Jonestown, TX 78645

Personal information does not include “publicly available” information. Publicly available information is not covered by the CCPA.

Right to be Forgotten

At any time, you may contact us at City of Jonestown.com to request that we delete all personal data. Users are, however, individually responsible for ensuring that their personal data is deleted from other sources.

Right to Non-discrimination for Exercise of Privacy Rights

Users have the right to refuse to supply personal identification information without the risk of discrimination, except that it may prevent you from engaging in certain Site related activities.

Do-not-track (DNT) Requests

At this time, we do not currently respond to “do-not-track” requests from our Users’ browsers.

Do Not Sell My Personal Information

We do not sell, trade, or rent Users personal identification information to others and have not done so in the past. However, Users can still opt-out and request that we do not sell their personal information in the future by mailing your request to: Jonestown City Hall, 18649 FM 1431, Suite 4A, Jonestown, TX 78645

Compliance with the General Data Protection Regulation (GDPR)

This Privacy Notice for Users in the European Union (E.U.) supplements the information contained in the Privacy Policy above. The following Notice is in compliance with the General Data Protection Regulation (GDPR) and applies solely to data subjects (“Users”) who reside in the E.U.

The City of Jonestown is the data controller for the personal information Users provide. For general data protection queries, please get in touch with us at: Jonestown City Hall, 18649 FM 1431, Suite 4A, Jonestown, TX 78645. For further information about The City of Jonestown, please visit The City of Jonestown.com.

When We Collect Personal Data

The City of Jonestown will only collect and use Users' personal information in the following circumstances:

- - Where you have given us consent to process personal data for a specified purpose
 - Where we require your data to perform the contract we shall enter into or have already entered into with you
 - Where it is necessary for our legitimate interests or those of a third party, provided your interests or fundamental rights do not legally overrule these
 - Where we require your data to comply with a legal obligation

Why We Collect and Store Personal Data

We collect and use Users' personal data for the purposes listed above, provided we have your consent or are otherwise legally empowered to do so.

How You Provide Consent

Users provide consent by filling out contact forms on our Site. We store all collected information indefinitely. We use this information for marketing purposes, to contact Users about our services.

GDPR Data Protection Rights

Users have eight (8) rights under the GDPR. Every User located in the E.U. is entitled to the following data protection rights:

- **Right to be informed:** Anyone processing a User's personal data must make clear what data is being processed, why and who else this data may be shared with.
- **Right to access:** Users have the right to see what personal information is being held.
- **Right to rectification:** A user's data must be able to be corrected or amended if incorrect information is being held by the company.
- **Right to erasure:** Also called the "Right to be Forgotten," this right dictates that, at any time, Users may contact us at Jonestown City Hall, 18649 FM 1431, Suite 4A, Jonestown, TX 78645 to request that we delete all personal data.
- **Right to restrict processing:** Users have the right to request a temporary halt to the processing of personal data, such as in the case of data being corrected or a dispute in a legal case concluded.
- **Right to data portability:** Users may request any personal data supplied to the company be provided back to them in a simple, structured, and machine-readable format.
- **Right to object to processing:** A User has the right to object to any further data processing that falls outside the parameters of the primary purpose for which the data was collected.
- **Right to avoid automated decision-making:** Users may not be subject to any decision based solely on automated processing, including profiling.

Transferring Data Internationally

The City of Jonestown is a U.S.-based company located outside of the European Economic Area (EEA).

During all international data transfers, we will comply with the Data Protection Act 1998. Our collection, storage and use of personal data collected from Users in the E.U. will be governed by the GDPR practices outlined in this Privacy Notice.

By using our Site and providing your consent, you also consent to the transfer of your personal data to data processors located in countries outside the EEA.

Withdrawing Your Consent

Where we rely on your consent as the legal basis for processing your personal information, you may withdraw your consent at any time by contacting us at Jonestown City Hall, 18649 FM 1431, Suite 4A, Jonestown, TX 78645

If you have provided consent for your details to be shared with a third party and you wish to withdraw this consent, please contact the third party directly to do so.

Changes to This Privacy Policy

The City of Jonestown has the discretion to update this privacy policy at any time. When we do, we will revise the updated date at the bottom of this page. We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

Your Acceptance of These Terms

By using this Site, you signify your acceptance of this policy. If you do not agree to this policy, please do not use our Site. Your continued use of the Site following the posting of changes to this policy will be deemed your acceptance of those changes.

Contacting Us

If you have any questions about this Privacy Policy, the practices of this site, or your dealings with this site, please contact us at:

The City of Jonestown
18649 FM 1431
Suite 4A
Jonestown, Texas 78645
512.267-3243

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